

BEFORE THE PUBLIC UTILITIES COMMISSION OF
THE STATE OF CALIFORNIA



FILED

05-14-07
12:00 PM

Order Instituting Rulemaking on the
Commission's Own Motion into the
Service Quality Standards for All
Telecommunications Carriers and
Revisions to General Order 133-B.

Rulemaking 02-12-004
(Filed December 5, 2002)

MOTION TO INTERVENE OF DISABILITY RIGHTS ADVOCATES

DISABILITY RIGHTS ADVOCATES
MELISSA W. KASNITZ
KATRINA KASEY CORBIT
2001 Center Street, Fourth Floor
Berkeley, California 94704-1204
Telephone: 510-665-8644
Fax: 510-665-8511
TTY: 510-665-8716
pucservice@dralegal.org

May 14, 2007

I. INTRODUCTION

Pursuant to Rules 1.4 and 11.1 of the Rules of Practice and Procedure of the California Public Utilities Commission, Disability Rights Advocates (DisabRA) hereby seeks to become a party to this proceeding. As required by Rule 1.4(b)(2), DisabRA sets forth below the interests of the community we represent in this proceeding and a showing that our contentions are pertinent to the issues already presented.

II. REASONS FOR DRA'S INTERVENTION

DisabRA is a non-profit legal center dedicated to the advancement of civil rights for people with disabilities in the United States and throughout the world. The approximately six million Californians with disabilities have a strong interest in telecommunications policy because they are both disproportionately low income and also disproportionately reliant on telecommunications to participate in their community. Thus, it is vital that they can access services that can meet their needs, and that they know what services they will actually be able to use at a given costs. These issues are all implicated in this proceeding regarding service quality standards.

DisabRA has been an active participant in R.05-04-005 which has created a uniform regulatory framework for telecommunications providers (the URF Proceeding). In D.06-08-030, all issues related to service quality that were raised in the URF Proceeding were referred to this proceeding for further consideration. D.06-08-030 at 271, Ordering Paragraph 17. In order to continue to represent the interests of people with disabilities on the issues that were raised in the URF Proceeding, we must participate as a party in this proceeding. In particular, consistent with the Assigned Commissioner's Ruling and Scoping Order issued on March 30, 2007, we intend to comment on the limitations of competition as a means to provide adequate service quality for customers,

as well as the limitations of competition as a means to provide information to consumers about the service quality provided by the various market options available to them for telecommunications services. We will also address the reports and surveys that are appropriate to provide information regarding service quality standards. Finally, we will be addressing the ways in which these issues have particular significance for customers with disabilities.

DisabRA's participation will not broaden the scope of this proceeding, nor will it impact the schedule in any way. DisabRA will continue to represent the perspective of the underrepresented community of people with disabilities on the issues specifically referred to this proceeding from the URF proceeding. Our comments, submitted in conjunction with this motion, are timely, and should be considered by all parties as this phase of the proceeding moves forward.

III. CONCLUSION

For the reasons stated above, DisabRA respectfully requests that it be granted leave to intervene and become a party in this proceeding.

May 14, 2007

Respectfully submitted,

/s/
MELISSA W. KASNITZ

CERTIFICATE OF SERVICE

I certify that I have, by electronic mail to the parties to which an electronic mail address has been provided, served a true copy of “Motion to Intervene of Disability Rights Advocates” on all known parties on R.02-12-004.

Dated May 14, 2007, at Berkeley, California.

/s/

Lauren M. Roberts

Appearance

CHARLES HARAK
NATIONAL CONSUMER LAW CENTER
77 SUMMER STREET, 10TH FLOOR
BOSTON, MA 02110

BARBARA R. ALEXANDER
CONSUMER AFFAIRS CONSULTANT
83 WEDGEWOOD DRIVE
WINTHROP, ME 04364

WILLIAM K. MOSCA
COMCAST BUSINESS COMMUNICATIONS, INC.
10 INDEPENDENCE WAY
WARREN, NJ 07059

LAURA L. HOLLOWAY
NEXTEL COMMUNICATIONS, INC.
2001 EDMUND HALLEY DRIVE
RESTON, VA 20091

TERRANCE SPANN
US ARMY LEGAL SERVICES AGENCY
DEPARTMENT OF THE ARMY (JALS-RL)
901 N. STUART STREET, SUITE 700
ARLINGTON, VA 22203-1837

CORALETTE HANNON
ESQUIRE
AARP LEGISLATIVE REPRESENTATIVE
6705 REEDY CREEK ROAD
CHARLOTTE, NC 28215

MARK ASHBY
CINGULAR WIRELESS
5565 GLENRIDGE CONNECTOR, STE 1700
ATLANTA, GA 30342

JEFFREY M. PFAFF
SPRINT PCS
KSOPHN0212-2A509
6450 SPRINT PARKWAY
OVERLAND PARK, KS 66251-6100
JOHN SISEMORE
DIRECTOR
AT&T SERVICES
175 E. HOUSTON STREET, ROOM 10-M-10
SAN ANTONIO, TX 78205

ANN JOHNSON
VERIZON
HQE02F61
600 HIDDEN RIDGE
IRVING, TX 75038

KATHERINE K. MUDGE
SENIOR COUNSEL
COVAD COMMUNICATIONS COMPANY
7000 NORTH MOPAC EXPRESSWAY, 2D FL
AUSTIN, TX 78731

REX KNOWLES
REGIONAL VICE PRESIDENT
XO COMMUNICATIONS SERVICES, INC.
111 EAST BROADWAY, SUITE 1000
SALT LAKE CITY, UT 84111

ALAN L. PEPPER
MITCHELL SILBERBERG & KNUPP LLP
TRIDENT CENTER
11377 W OLYMPIC BLVD., SUITE 200
LOS ANGELES, CA 90064-1683

MICHAEL MANCHESTER
1749 10TH STREET, NO. 1
SANTA MONICA, CA 90404

ALEJANDRO JIMENEZ
AT&T MOBILITY
12900 PARK PLAZA DRIVE
TUSTIN, CA 90703

W. LEE BIDDLE
FERRIS AND BRITTON, APC
401 W. A ST., SUITE 1600
SAN DIEGO, CA 92101

MICHAEL SHAMES
ATTORNEY AT LAW
UTILITY CONSUMERS' ACTION NETWORK
3100 FIFTH AVENUE, SUITE B
SAN DIEGO, CA 92103

LAURIE ITKIN
CRICKET COMMUNICATIONS, INC.
10307 PACIFIC CENTER COURT
SAN DIEGO, CA 92121

M. ESTELA LARA
CENTRO LA FAMILIA ADVOCACY SERVICES, INC
2014 TULARE STREET, SUITE 711
FRESNO, CA 93721

MARC D. JOSEPH
ATTORNEY AT LAW
ADAMS BROADWELL JOSEPH & CARDOZO
601 GATEWAY BLVD. STE 1000
SOUTH SAN FRANCISCO, CA 94080

BOB FINKELSTEIN
ATTORNEY AT LAW
THE UTILITY REFORM NETWORK
711 VAN NESS AVENUE, SUITE 350
SAN FRANCISCO, CA 94102

CHRISTINE MAILLOUX
ATTORNEY AT LAW
THE UTILITY REFORM NETWORK
711 VAN NESS AVENUE, SUITE 350
SAN FRANCISCO, CA 94102

ELAINE M. DUNCAN
ATTORNEY AT LAW
VERIZON CALIFORNIA INC.
711 VAN NESS AVENUE, SUITE 300
SAN FRANCISCO, CA 94102

REGINA COSTA
THE UTILITY REFORM NETWORK
711 VAN NESS AVENUE, SUITE 350
SAN FRANCISCO, CA 94102

RUDY REYES
VERIZON
711 VAN NESS AVENUE, SUITE 300
SAN FRANCISCO, CA 94102

CHARLYN A. HOOK
CALIF PUBLIC UTILITIES COMMISSION
LEGAL DIVISION
ROOM 4107
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

MONICA L. MCCRARY
CALIF PUBLIC UTILITIES COMMISSION
LEGAL DIVISION
ROOM 5134
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

KATHERINE S. RITCHEY
ATTORNEY AT LAW
JONES DAY
555 CALIFORNIA STREET, 26TH FLOOR
SAN FRANCISCO, CA 94104

STEPHEN B. BOWEN
ATTORNEY AT LAW
BOWEN LAW GROUP
235 MONTGOMERY STREET, SUITE 920
SAN FRANCISCO, CA 94104

ANDREA JOHNSON
AT&T CALIFORNIA
525 MARKET STREET, SUITE 1944
SAN FRANCISCO, CA 94105

GREGORY L. CASTLE
SENIOR COUNSEL
AT&T CALIFORNIA
525 MARKET STREET, RM. 2022
SAN FRANCISCO, CA 94105

MARY E. WAND
ATTORNEY AT LAW
MORRISON & FOERSTER LLP
425 MARKET STREET
SAN FRANCISCO, CA 94105

THOMAS J. SELHORST
AT&T CALIFORNIA
525 MARKET STREET, RM. 2023
SAN FRANCISCO, CA 94105

GLENN STOVER
ATTORNEY AT LAW
STOVER LAW
221 MAIN STREET, SUITE 800
SAN FRANCISCO, CA 94105-1906

CARL K. OSHIRO
ATTORNEY AT LAW
CSBRT/CSBA
100 PINE STREET, SUITE 3110
SAN FRANCISCO, CA 94111

WILLIAM NUSBAUM
ATTORNEY AT LAW
THE UTILITY REFORM NETWORK
711 VAN NESS AVENUE, SUITE 350

SAN FRANCISCO, CA 94102
JASON J. ZELLER
CALIF PUBLIC UTILITIES COMMISSION
LEGAL DIVISION
ROOM 5030
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

SINDY J. YUN
CALIF PUBLIC UTILITIES COMMISSION
LEGAL DIVISION
ROOM 4300
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

RANDOLPH W. DEUTSCH
ATTORNEY AT LAW
SIDLEY, AUSTIN, BROWN & WOOD, LLP
SUITE 2000
555 CALIFORNIA STREET
SAN FRANCISCO, CA 94104

AGNES NG
AT&T COMMUNICATIONS OF CALIFORNIA, INC.
525 MARKET ST 20TH FLOOR 4
SAN FRANCISCO, CA 94105

DAVID P. DISCHER
GENERAL ATTORNEY
AT&T CALIFORNIA
525 MARKET STREET, ROOM 2027
SAN FRANCISCO, CA 94105

JEAN PARKER
WORKING ASSETS
101 MARKET STREET, SUITE 700
SAN FRANCISCO, CA 94105

STEPHEN H. KUKTA
COUNSEL
SPRINT NEXTEL
201 MISSION STREET, SUITE 1400
SAN FRANCISCO, CA 94105

JAMES W. MCTARNAGHAN
ATTORNEY AT LAW
DUANE MORRIS LLP
ONE MARKET, SPEAR TOWER 2000
SAN FRANCISCO, CA 94105-1104

PETER A. CASCIATO
ATTORNEY AT LAW
PETER A. CASCIATO P.C.
355 BRYANT STREET, SUITE 410
SAN FRANCISCO, CA 94107

DOUGLAS H. BOSCO
HOLLAND & KNIGHT, LLC
50 CALIFORNIA STREET, SUITE 2800
SAN FRANCISCO, CA 94111

JAMES M. TOBIN
ESQUIRE
TWO EMBARCADERO CENTER, SUITE 1800
SAN FRANCISCO, CA 94111

JOHN CLARK
ATTORNEY AT LAW
GOODIN MACBRIDE SQUERI DAY & LAMPREY LLP
505 SANSOME STREET, 9TH FLOOR
SAN FRANCISCO, CA 94111

LUIS ARTEAGA
LATINO ISSUES FORUM
160 PINE STREET, SUITE 700
SAN FRANCISCO, CA 94111

SARAH DEYOUNG
EXECUTIVE DIRECTOR
CALTEL
50 CALIFORNIA STREET, SUITE 1500
SAN FRANCISCO, CA 94111

SUZANNE TOLLER
ATTORNEY AT LAW
DAVIS WRIGHT TREMAINE
505 MONTGOMERY STREET, SUITE 800
SAN FRANCISCO, CA 94111-6533

JOHN GUTIERREZ
DIRECTOR, GOVERNMENT AFFAIRS
COMCAST PHONE OF CALIFORNIA, LLC
12647 ALCOSTA BLVD., SUITE 200
SAN RAMON, CA 94583

DOUG GARRETT
COX CALIFORNIA TELCOM LLC
2200 POWELL STREET, SUITE 1035
EMERYVILLE, CA 94608

MARILYN ASH
U.S. TELEPACIFIC CORP.
6101 CHRISTIE AVE.
EMERYVILLE, CA 94608

LEON M. BLOOMFIELD
ATTORNEY AT LAW
WILSON & BLOOMFIELD, LLP
1901 HARRISON STREET, SUITE 1620
OAKLAND, CA 94612

ETHAN SPRAGUE
PAC-WEST TELECOMM, INC.
1776 W. MARCH LANE, SUITE 250
STOCKTON, CA 95207

LUPE DE LA CRUZ
AARP CALIFORNIA
1415 L ST STE 960
SACRAMENTO, CA 95814-3977

JEFFREY F. BECK
ATTORNEY AT LAW
COOPER, WHITE & COOPER, L.L.P.
201 CALIFORNIA ST., 17TH FLOOR
SAN FRANCISCO, CA 94111

JOSEPH F. WIEDMAN
ATTORNEY AT LAW
GOODIN MACBRIDE SQUERI DAY & LAMPREY LLP
505 SANSOME STREET, SUITE 900
SAN FRANCISCO, CA 94111

MARK P. SCHREIBER
ATTORNEY AT LAW
COOPER, WHITE & COOPER, LLP
201 CALIFORNIA STREET, 17TH FLOOR
SAN FRANCISCO, CA 94111

SARAH E. LEEPER
ATTORNEY AT LAW
STEEFEL, LEVITT & WEISS
ONE EMBARCADERO CENTER, 30TH FLOOR
SAN FRANCISCO, CA 94111

EARL NICHOLAS SELBY
ATTORNEY AT LAW
LAW OFFICES OF EARL NICHOLAS SELBY
418 FLORENCE STREET
PALO ALTO, CA 94301

ANITA C. TAFF-RICE
ATTORNEY AT LAW
1547 PALOS VERDES MALL, SUITE 298
WALNUT CREEK, CA 94597

JOSE JIMENEZ
COX CALIFORNIA TELCOM, L.L.C.
2200 POWELL STREET, SUITE 1035
EMERYVILLE, CA 94608

GLENN SEMOW
CALIFORNIA CABLE & TELECOMM. ASSOC.
360 22ND STREET, STE. 750
OAKLAND, CA 94612

LESLA LEHTONEN
VP LEGAL AND REGULATORY AFFAIRS
CALIFORNIA CABLE & TELECOM ASSOCIATION
360 22ND STREET, SUITE 750
OAKLAND, CA 94612

GAYATRI SCHILBERG
JBS ENERGY
311 D STREET, SUITE A
WEST SACRAMENTO, CA 95605

CINDY MANHEIM
CINGULAR WIRELESS
PO BOX 97061
REDMOND, WA 98073-9761

Information Only

ROBERT SPANGLER
SNAVELY ING & MAJOROS O'CONNOR & LEE INC
1220 L STREET N.W. SUITE 410
WASHINGTON, DC 20005

WILLIAM D. WALLACE ESQ.
VERIZON WIRELESS
1300 I STREET, N.W., SUITE 400 WEST
WASHINGTON, DC 20005

MAUREEN K. FLOOD
TELECOM POLICY ANALYST
HARRIS, WILTSHIRE & GRANNIS LLP
1200 EIGHTEENTH STREET, NW
WASHINGTON, DC 20036

MICHAEL R. ROMANO
DIRECTOR-STATE REGULATORY AFFAIRS
LEVEL 3 COMMUNICATIONS, LLC
2300 CORPORATE PARK DR STE. 600
HERNDON, VA 20171-4845

ROBERT N. KITTEL
U.S. ARMY LITIGATION CENTER
901 N. STUART STREET, SUITE 700
ARLINGTON, VA 22203-1837

KEVIN SAVILLE
ASSOCIATE GENERAL COUNSEL
FRONTIER COMMUNICATIONS
2378 WILSHIRE BLVD.
MOUND, MN 55364

LAEL ATKINSON
COVAD COMMUNICATIONS COMPANY
816 CONGRESS AVENUE, SUITE 1100
AUSTIN, TX 78701

MARJORIE O. HERLTH
QWEST COMMUNICATIONS CORPORATION
1801 CALIFORNIA ST., SUITE 4700
DENVER, CO 80202

ALOA STEVENS
DIRECTOR, GOVERNMENT&EXTERNAL AFFAIRS
FRONTIER COMMUNICATIONS
PO BOX 708970
SANDY, UT 84070-8970

CHRISTINA V. TUSAN
ATTORNEY AT LAW
CALIFORNIA DEPARTMENT OF JUSTICE
300 SOUTH SPRING ST., 11TH FLOOR
LOS ANGELES, CA 90012

PAMELA PRESSLEY
LITIGATION PROGRAM DIRECTOR
FOUNDATION FOR TAXPAYER&CONSUMER RIGHTS
1750 OCEAN PARK BLVD., SUITE 200
SANTA MONICA, CA 90405

JACQUE LOPEZ
LEGAL ASSISTANT
VERIZON CALIFORNIA INC
CA501LB
112 LAKEVIEW CANYON ROAD
THOUSAND OAKS, CA 91362

ESTHER NORTHRUP
COX CALIFORNIA TELCOM
5159 FEDERAL BLVD.
SAN DIEGO, CA 92105

MICHAEL BAGLEY
VERIZON WIRELESS
15505 SAND CANYON AVENUE
IRVINE, CA 92612

THOMAS MAHR
VICE PRESIDENT AND GENERAL COUNSEL
VERIZON WIRELESS
15505 SAN CANYON AVE E305
IRVINE, CA 92618

RUMMELSBURG ROD
CNM NETWORK, INC.
4100 GUARDIAN STREET
SIMI VALLEY, CA 93063

MIKE MULKEY
ARRIVAL COMMUNICATIONS
1807 19TH STREET
BAKERSFIELD, CA 93301

JAN HEWITT
AT&T CALIFORNIA
REGULATORY DEPT.
525 MARKET ST., ROOM 1803
SAN FRANCISCO, CA 94105

TERESA M. ONO
AT&T COMMUNICATIONS OF CALIFORNIA, INC.
525 MARKET ST. 18TH FLOOR, 4
SAN FRANCISCO, CA 94105

YVETTE HOGUE
EXECUTIVE DIRECTOR
AT&T CALIFORNIA
525 MARKET STREET, ROOM 1918
SAN FRANCISCO, CA 94105-2727

MARGARET L. TOBIAS
TOBIAS LAW OFFICE
460 PENNSYLVANIA AVENUE
SAN FRANCISCO, CA 94107

DAVID A. SIMPSON
ATTORNEY AT LAW
SIMPSON PARTNERS LLP
900 FRONT STREET, SUITE 300
SAN FRANCISCO, CA 94111

MICHAEL B. DAY
ATTORNEY AT LAW
GOODIN MACBRIDE SQUERI DAY & LAMPREY LLP
505 SANSOME STREET, SUITE 900
SAN FRANCISCO, CA 94111

SEAN P. BEATTY
ATTORNEY AT LAW
COOPER, WHITE & COOPER, LLP
201 CALIFORNIA ST., 17TH FLOOR
SAN FRANCISCO, CA 94111

JUDY PAU
DAVIS WRIGHT TREMAINE LLP
505 MONTGOMERY STREET, SUITE 800
SAN FRANCISCO, CA 94111-6533

KATIE NELSON
DAVIS WRIGHT TREMAINE, LLP
505 MONTGOMERY STREET, SUITE 800
SAN FRANCISCO, CA 94111-6533

TERRENCE E. SCOTT
SBC ADVANCED SOLUTIONS, INC.
2623 CAMINO RAMON, ROOM 2C111
SAN RAMON, CA 94583

KRISTIN JACOBSON
MARKET ATTORNEY, CONSULTANT
NEXTEL OF CALIFORNIA, INC.
1255 TREAT BLVD., SUITE 800
WALNUT CREEK, CA 94596

MARIA POLITZER
CALIFORNIA CABLE & TELECOM ASSOCIATION
360 22ND STREET, NO. 750
OAKLAND, CA 94612

MELISSA W. KASNITZ
DISABILITY RIGHTS ADVOCATES
2001 CENTER STREET, THIRD FLOOR
BERKELEY, CA 94704-1204

JOSH P. THIERIOT
REGULATORY TEAM
PAC-WEST TELECOMM
1776 W. MARCH LANE, SUITE 250
STOCKTON, CA 95207

JOSH THIERIOT
PAC-WEST TELECOMM, INC.
1776 W. MARCH LN, STE. 250
STOCKTON, CA 95207

CHARLES E. BORN
MANAGER-STATE GOVERNMENT AFFAIRS
FRONTIER, A CITIZENS TELECOMMUNICATIONS
PO BOX 340
ELK GROVE, CA 95759

SUSAN PEDERSEN
EXECUTIVE DIRECTOR
CELLULAR CARRIERS ASSOC. OF CALIFORNIA
980 NINTH STREET, SUITE 2200
SACRAMENTO, CA 95814

MARGARET FELTS
PRESIDENT
CALIFORNIA COMMUNICATIONS ASSN
1851 HERITAGE LANE STE 255
SACRAMENTO, CA 95815-4923

SUSAN LIPPER
SENIOR MANAGER, GOVERNMENT AFFAIRS
T-MOBILE USA, INC.
1755 CREEKSIDE OAKS DIVE, SUITE 190
SACRAMENTO, CA 95833

SHEILA HARRIS
MANAGER, GOVERNMENT AFFAIRS
INTEGRA TELECOM HOLDINGS, INC.
1201 NE LLOYD BLVD., STE.500
PORTLAND, OR 97232

ADAM L. SHERR
ATTORNEY AT LAW
QWEST COMMUNICATIONS CORPORATION
1600 7TH AVENUE, 3206
SEATTLE, WA 98191-0000

ANDREW O. ISAR
DIRECTOR-STATE AFFAIRS
ASSOCIATION OF COMMUNICATIONS ENTERPRISE
7901 SKANSIE AVE., SUITE 240
GIG HARBOR, WA 98335

State Service

JOEY PERMAN
CALIF PUBLIC UTILITIES COMMISSION
MARKET STRUCTURE BRANCH
320 WEST 4TH STREET SUITE 500
LOS ANGELES, CA 90013

CHRIS WITTEMAN
CALIF PUBLIC UTILITIES COMMISSION
LEGAL DIVISION
ROOM 5129
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

DALE PIIRU
CALIF PUBLIC UTILITIES COMMISSION
TELECOMMUNICATIONS & CONSUMER ISSUES BRA
ROOM 4108
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

DANA APPLING
CALIF PUBLIC UTILITIES COMMISSION
DIVISION OF RATEPAYERS ADVOCATES
ROOM 4201
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

DENISE MANN
CALIF PUBLIC UTILITIES COMMISSION
TELECOMMUNICATIONS & CONSUMER ISSUES BRA
ROOM 4101
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

FALINE FUA
CALIF PUBLIC UTILITIES COMMISSION
PROGRAM MANAGEMENT & IMPLEMENTATION BRAN
AREA 3-E
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

JANICE L. GRAU
CALIF PUBLIC UTILITIES COMMISSION
DIVISION OF ADMINISTRATIVE LAW JUDGES
ROOM 5011
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

KAREN MILLER
CALIF PUBLIC UTILITIES COMMISSION
PUBLIC ADVISOR OFFICE
ROOM 2103
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

LINETTE YOUNG
CALIF PUBLIC UTILITIES COMMISSION
CONSUMER PROTECTION AND SAFETY DIVISION
AREA 2-D
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

RUDY SASTRA
CALIF PUBLIC UTILITIES COMMISSION
UTILITY & PAYPHONE ENFORCEMENT
AREA 2-D
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

JAMES W. HOWARD
CALIF PUBLIC UTILITIES COMMISSION
UTILITY & PAYPHONE ENFORCEMENT
770 L STREET, SUITE 1050
SACRAMENTO, CA 95814

JOHN M. LEUTZA
CALIF PUBLIC UTILITIES COMMISSION
COMMUNICATIONS DIVISION
ROOM 3210
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

LINDA J. WOODS
CALIF PUBLIC UTILITIES COMMISSION
UTILITY & PAYPHONE ENFORCEMENT
AREA 2-A
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

RICHARD SMITH
CALIF PUBLIC UTILITIES COMMISSION
DIVISION OF ADMINISTRATIVE LAW JUDGES
ROOM 5019
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

SARITA SARVATE
CALIF PUBLIC UTILITIES COMMISSION
ENERGY DIVISION
AREA 4-A
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214